

EFFECTIVE

March 1, 2021.

Subject(s)

The Michigan Department of Health and Human Services (MDHHS) policies and procedures to document an incident and staff response in order to provide a non-punitive environment conducive to reporting it. MDHHS uses incident data to analyze safety issues and identify trends so improvements can be implemented as well as to provide training and feedback to staff regarding improvements needed in order to prevent and reduce future incidents.

Reason: New policy item.

**MANUAL
MAINTENANCE
INSTRUCTIONS**

Added Items ...

[APF 170](#)